

SCHEDULE OF FEES

The following is a list of fees that may be charged for specific customer requests or for services carried out by Smart Billing Solutions technicians.

Description	Amount (including GST)		
Special Readings requiring a physical site visit	Within 30km driving distance from the Auckland Sky Tower	Greater than 30km but less than 50km driving distance from the Auckland Sky Tower	Greater than 50km driving distance from the Auckland Sky Tower
	Electricity only	\$45.00	\$65.00
	Water or Gas	\$95.00	\$115.00
	Outside Auckland	\$POA	
Electricity supply reconnection	\$208.00		
Technician/Special site visit	\$146.25 per hour (minimum 1 hour)		
Payment dishonour fee	\$10.00		
Overpayment refund request	\$10.00 (one request per month free)		
Customer missed appointment	\$25.00		
Credit card payments*	\$0.30 + 2.78% of the value of the transaction		
Referral to a debt collection agency fee	25% of the amount outstanding		

**available at certain locations only*