



Smart Billing Solutions Schedule of Fees

The following is a list of fees that may be charged for specific additional requests by tenants, or for services carried out by Smart Billing Solutions technicians.

Service Description	Price
Final Electricity-only Reading Special Visit	\$ 45
Final Reading Special Visit incl Water	\$ 95
Electricity Reconnection	\$ 208
Technician/Special Site Visit	\$ 120/hr (min 1hr)
Payment Dishonour Fee	\$ 10
Overpayment Refund Request (1 free per month)	\$ 10
Customer Missed Appointment	\$ 20
Credit Card payment fee (applicable sites only)	3.4% of payment amount
Debt Management (if sent to debt collection agency)	25% of amount outstanding